Who's in Charge?

Training programs often *flounder* is because no one person is responsible and accountable. Even if management is committed to training, without a champion to lead the charge it is easy for initiatives to dwindle and die.

To guarantee success, *assign responsibility* to a **Training Coordinator** tasked with keeping the process on track. Often the logical training coordinator is the person who manages other human resource functions for your company.

Training Coordinator responsibilities should include:

- Managing the development and implementation of the training plan.
- Compiling input on training needs and priorities.
- Evaluating potential training vendors and tools.
- Working with in-house experts to develop training programs.
- Measuring training effectiveness and return on investment.
- Working with supervisors and managers to determine how to reinforce training objectives.
- Monitoring individual progress and performance.
- Promoting training successes throughout the company.
- Defining a formal training policy and communicating it to all employees.
- Working with management to create a learning culture.

The training coordinator should be included in business planning meetings and allocated necessary resources to do the job.